2021 was a transformative year for Harmony House. We began the year optimistic and ready to “get back to normal.” We soon realized, along with the rest of the world, that we weren’t finished with COVID just yet. Changes implemented in 2020 in order to keep our residents, staff and volunteers safe also reduced our total capacity. As we struggled with the decision to reduce capacity we found that our residents were flourishing in this new environment. We saw residents experiencing less trauma and reaching new goals as the shelter environment became more conducive to healing. We realized that direct service staff were able to spend more time with clients. The change was significant and lead us to re-thinking shelter capacity permanently.

Along with other businesses and organizations, Harmony House also experienced a shift in personnel, with some leaving for new opportunities and others deciding upon a new course for their future. I also announced my plans to retire at the end of 2022. But something wonderful has happened amidst all the change. We have watched associates step up to take on new roles within the agency, we have hired several extraordinary new team members, and I have seen our team come together to support each other and those we serve during these transitions.

The close of 2021 also brought recognition to Harmony House. We were honored to receive the Curtis Strube Small Business Award from the Springfield Chamber of Commerce, one of only two non-profits to receive the award over the last 20 years. Resilience, dedication, and an entrepreneurial spirit are the hallmarks of the award. Given all that we experienced in 2021, I can’t think of a better description for our organization or our team!

2021 Annual Report

“I’m a life that’s been saved by the kindness and very genuine help that Harmony House has shown to me when I needed it the most.”

-Survivor

Jamie Dopp, Chair
Stacey James, Vice Chair
Kory Stubblefield, Past Chair
Clint Johnston, Treasurer
Joselyn Baldner, Secretary
Bill Boehning
Terri Copeland
Dea Geujen
Missy Handyside
Jennifer Henry
Grant Hornbuckle

Jennifer Jackson
Jackie Kell
Cheyenne McLean
Richard Reding
Gail Rogers
Tim Roth
Gregg Scholtens
Tony Vienhage
Lori Wanamaker
Dee Wilson

2021 BOARD OF DIRECTORS
**FINANCIALS**

**INCOME**
- Contributions: 39%
- Government Grants & Contracts: 47%
- Fundraising: 11%
- General & Administrative: 9%
- Prevention Education: 3%
- Children's Services: 13%
- Shelter Expenses: 68%

**EXPENSES**
- Contributions: 39%
- Government Grants & Contracts: 47%
- Fundraising: 7%
- General & Administrative: 9%
- Prevention Education: 3%
- Children's Services: 13%
- Shelter Expenses: 68%

**IMPACT**

- **Individuals sheltered**: 394
- **Outreach clients served**: 62
- **812** Individuals served by SPD Victim Advocate
- **258** Individuals served by Harmony House navigators/Family Justice Center

**Key Numbers**
- **Hotline Calls**: 2,498
- **Safe Bed Nights**: 25,944
- **Meals Served**: 22,013
- **Assisted with Housing**: 38