



Harmony House

Family Violence Center, Inc.

Shelter and Services for Victims of Domestic Violence

Outreach Program Services

The Harmony House Outreach Program provides long-term non-residential supportive services to survivors currently experiencing or who have experienced domestic violence in the past. Domestic violence is something that systematically dismantles your life, it takes time and support to move forward from abuse. Our program offers support through service plan meetings and an annual review process. This structure ensures we are providing the best services possible, by helping our clients to identify and work towards goals to build a future filled with hope and possibility based on their values and circumstances.

"People who need help sometimes look a lot like people who don't need help." Glennon Doyle

"A crisis highlights all of our fault lines. We can pretend that we have nothing to learn, or we can take this opportunity to own the truth and make a better future for ourselves and others." Brene Brown

Outreach Program Service Descriptions

1. Legal Advocacy Services: We cannot provide legal advice or services to clients. We can provide referrals for legal services, assist clients in providing documents to their attorney and/or their children's Guardian ad Litem (GAL), attend legal hearings and related meetings as it is requested by clients (the degree to which we can participate and advocate depends on attorney, GAL, and/or judge discretion).
2. Children's Division Advocacy Services: When clients have open Children's Division cases we can provide education, progress reports, advocacy during team meetings, and attend court hearings. As mandated reporters we will also make hotline calls on behalf of client's children, as needed.
3. Safety Planning Services: We will provide formal written and informal verbal safety plans with clients, based on client circumstances and requests.
4. General Goal Setting and Problem Solving: We will help guide clients to meet goals outside the other service categories that will help them to move forward.
5. Community Resource Referral Services: We will give clients referrals to various resources for needs outside the services we offer.

6. Safe at Home Application Assistance Services: When clients are fleeing abusive situations and secure permanent housing, we can help them acquire a Safe at Home Address that will allow them to use a PO Box instead of their street address, helping them to keep their new address confidential and safe.
7. Domestic Violence Education: Clients may choose to go through our Outreach Domestic Violence Education Course or to work on specific topics and issues as they arise through our Outreach Pre-Approved Independent Domestic Violence Education. Sometimes clients choose to work on both of these items at the same time or alternating as needed. If a client completes the Outreach Domestic Violence Education Course they will receive a certificate and personalized gift. Any education a client is working on independently outside the Outreach Program Education Course or Pre-approved Education Items will go under the general goal setting service. See our "Outreach Domestic Violence Education Course" document for detailed information on the course.

Community Referrals for Commonly Requested Services NOT Provided

Domestic Violence Crisis Services

Harmony House Shelter	(417) 864-SAFE (7233)
Family Justice Center	(417) 874-2600

Counseling/Support Groups

▪ The Victim Center	(417) 863-7273
▪ Ozarks Counseling Center	(417) 869-9011
▪ Burrell Behavioral Health	(417) 761-5000
▪ Center City Counseling Clinic	(417) 836-3215
▪ National Alliance on Mental Illness of Southern MO	(417) 864-3027
▪ H.I.T No More/D.O.V	(417) 869-8332

Legal Assistance

▪ Missouri Bar Association	(573) 636-3635
▪ Legal Services of Southern MO	(417) 881-1397

Material Items

▪ Victory Mission	(417) 864-2200
▪ Salvation Army	(417) 862-5509

Outreach Program Enrollment and Additional Information

To discuss enrollment, obtain more information, or set up an assessment meeting, please leave a message for Outreach Case Manager Brigitte Walker at brigitte@myharmonyhouse.org or call **417.714.0407** to leave a voicemail (this is a message line only). Messages are generally reviewed on a weekly basis, if you have a time sensitive matter, you may want to contact one of the above "Domestic Violence Crisis Services," while you wait on a response from the outreach department.